



INSTITUTE FOR
HEALTHCARE
IMPROVEMENT

The Institute for Healthcare Improvement
certifies that

V. Prakash Dhanabal

was enrolled in the following courses:

(617)754-4800

Methods and Tools for Breakthrough Improvement (21)

July 14-16, 1997 Boston, MA

Clinical Informatics for Performance Improvement (13.5)

September 15-16, 1997 Chapel Hill, NC

Data Management Skills for Healthcare Improvement (11)

October 9-10, 1997 Chapel Hill, NC

Using Measurement to Monitor, Manage and Improve Performance (16)

November 5-7, 1997 Salt Lake City, UT

Improving Health Care Quality (19)

November 10-12, 1997 Boston, MA

Information Analysis for Healthcare Improvement (13)

November 17-18, 1997 Boston, MA

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Conducted by
THE INSTITUTE FOR HEALTHCARE IMPROVEMENT

The Institute for Healthcare Improvement is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to sponsor continuing medical education for physicians.

The above offerings meet the criteria for 93.5 credit hours in Category 1 of the Physician's Recognition Award of the American Medical Association. (*Individual course credit hours in parentheses after each course*)



Donald M. Berwick
Institute for Healthcare Improvement



Maureen Bisognano
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